An ideal multi-tenant enterprise phone system

B'yond UCaaS Solutions

www.byondplatforms.com

B'yond

Powerful. Intuitive. Seamless.

Highlights

Single-tenant & Multi-tenant

Multi Lingual

Multi currency

Pre-paid & Post-paid billing

Payment gateway integration

Multilevel IVR

Auto provisioning

BLF & Presence

Automatic call distribution

Least Cost Routing

Video call

Audio conference

Fax to e-mail/ e-mail to Fax

100% voice loging

Real-time analytics & reports

Third party software integration

Features

- Management role
  - Role
  - User
  - Vendor
  - DID
  - Gateway / Trunk
  - Tenant-wise phone book

- Speed dialing configuration
- Blacklist & Whitelist
- Recording feature
- Music on Hold (MOH) Configuration
- Video calling support (H.264, VP8)
- Dashboard

- Easy to configure routing rules
- Time conditions based inbound call routing
- Playback extensions
- Fax
- Ring groups
- Queue
- Paging
- Direct Inward System Access (DISA)
- Voicemail
- CDR
- Holiday / Week off Mode
- User-wise time zone
- Missed call notification
- Multi-user login

Seamless calling features

- Phonebook
- Blacklist
- Whitelist
- Recording
- Speed-dial
- Voicemail
- Caller-ID
- Caller-ID blocking
- Do Not Disturb (DND)
- Intercom dialing

- Click to Call
- Call screening
- Blind and attended transfer
- Call park & pickup
- Group pickup
- Call Forwarding Rules:
  - Unconditional/Universal
  - Busy forward
  - No-answer forward
  - Selective forward
  - Absent/Unavailable forward
  - Time based forward
  - Shift based forward

- Extension pickup
- Call return
- Redial
- Barge-in
- Whisper
- Selective acceptance
- Selective rejection
- Anonymous rejection
- Find me / Follow me

Amplitech: supercharging software with add-on modules

Reseller module	SIP Trunking	Queue Pro	Voice transcription	SMS & MMS	Webphone

Under your Flag

Android	IOS	Chrome Extension	Windows App	Mac App	Linux App	Zoho Phonebridge plugin

Unleashing our unraveled strength

Product customization

Third party integration

5,000+ concurrent calls

50,000+ extensions

Robust & Secure

Attractive UI / UX

50,000+ Extensions and 5,000+ concurrent calls through cluster architecture
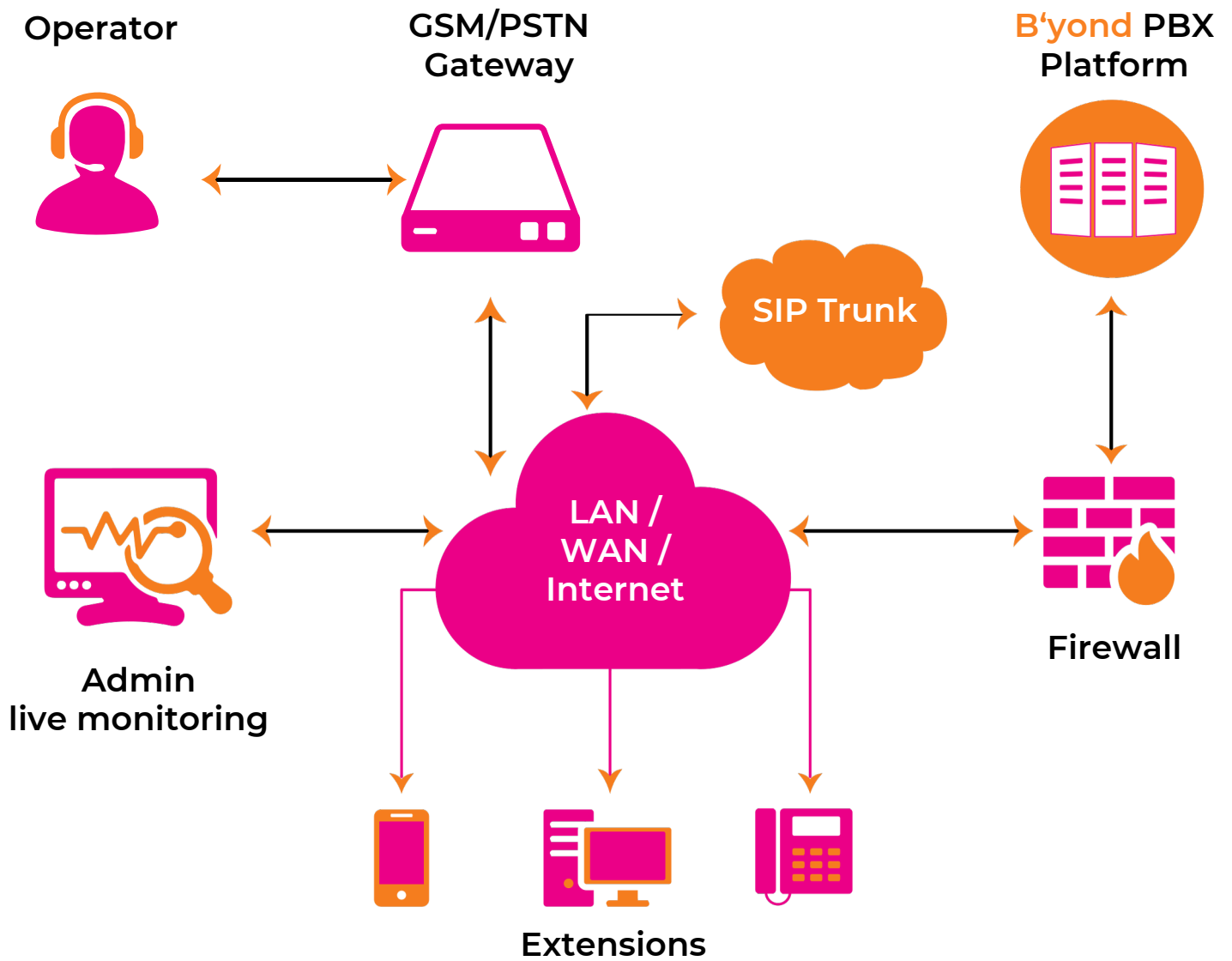
CRM integrations

freshdesk

salesforce

zendesk

ZOHO

Network architecture

Operator

GSM/PSTN
Gateway

B'yond PBX
Platform

SIP Trunk

LAN /
WAN /
Internet

Admin
live monitoring

Firewall

Extensions

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